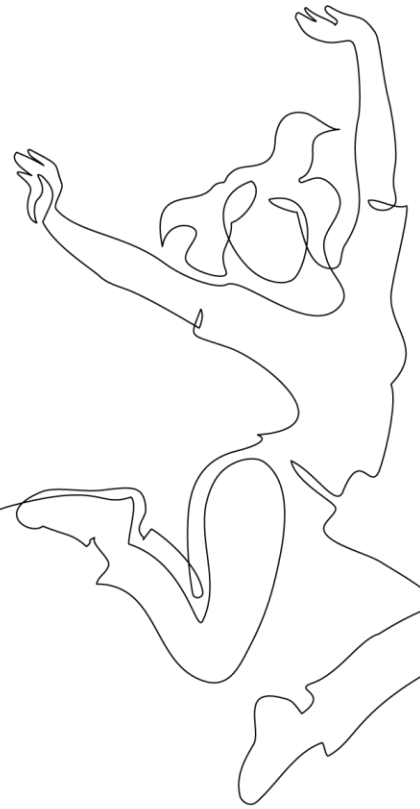
Think you know Jayex?

Think again.



Jayex Webinar 22nd May 2024

Agenda

- Introductions
- Facilitating Modern General Practice
- Product update
- Product roadmap
- Q&A

Speakers:

Rob Hadley
CEO

Michael Wong
Commercial Director

Jonathan French
Strategic Business Development Manager

Introductions

Time:
Using automation to delivery key functions

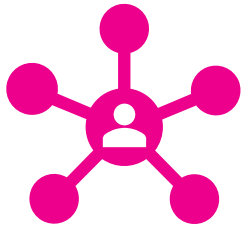
Information:
Providing the information to manage patient flow and report ROI

Patient Satisfaction:
Improving patient management/helping them to make informed decisions

Facilitating Modern General Practice

Challenges

- Huge demand on and in General Practice
- Lack of joined-up systems
- System unreliability
- Little or no increase in resourcing



Tackling the 8am rush

Does Modern General Practice Access Model improve the patient experience?

Data, analytics and monitoring

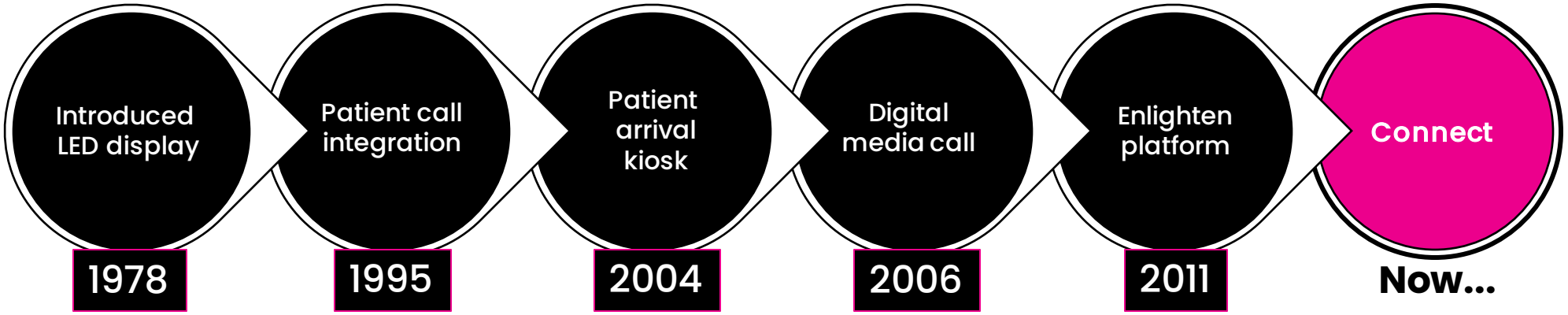
- Identifying opportunities for improvement and access for particular population groups
- Reviewing capacity and demand management.

Supporting PCN/ICS/Health Board

- Enhancing productivity and value for money
- Improving outcomes in population health and healthcare
- Tackling inequalities in outcomes, experience and access
- Helping the NHS support broader social and economic development

Product update

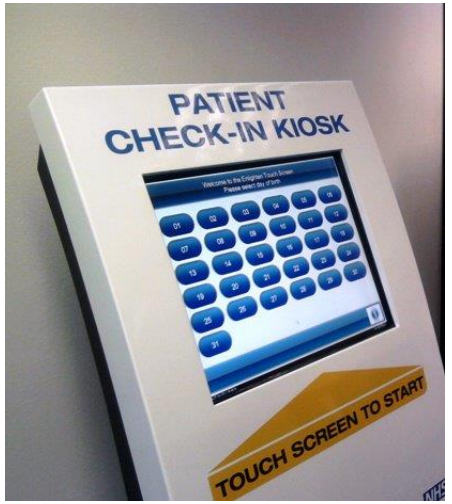
Development & improvement journey

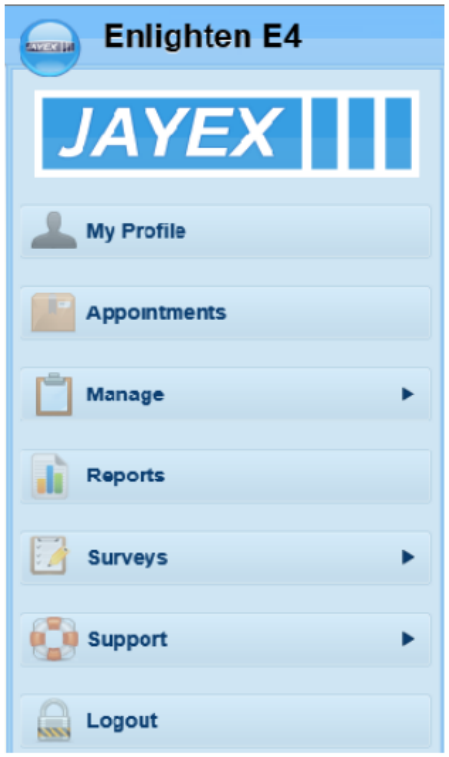


- Win10 (Win11 ready)
- AWS cloud-based platform
- Best in class PMS integrations

Jayex Enlighten E4.

- Traditional on-premise
- Supported through on-site and RDP
- Functional and robust
- Win10
- Limited development opportunity





What is Connect?

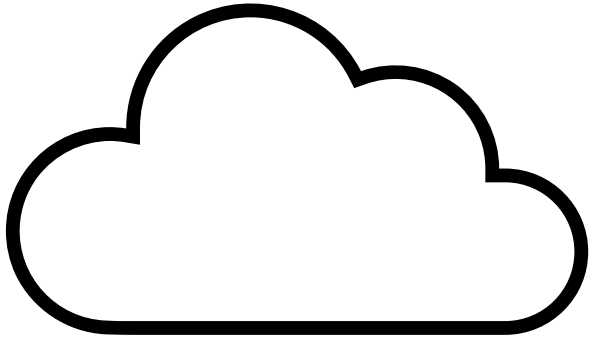
One easy-to-use interface for the patient and practice.

All in one patient flow management from check-in to patient calling and more...

Why Connect?

Jayex customers can realise the benefits from using our cloud-based platform now and in the future.

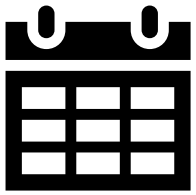
- Improved security
- Improved scalability
- Mobile services
- Reducing long-term costs
- Robust performance
- Software development & remote deployment



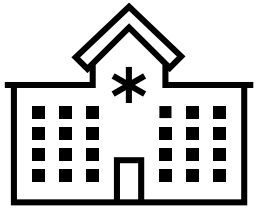
PCNs & Federations

29.8 million appointments were estimated to have been delivered by Practices and Primary Care Networks in March 2024.

An additional **870,000 appointments** that were delivered in March 2024 were recorded in Primary Care Network appointment systems.



Federated and Practice appointment books



Support for multi-occupancy larger scale health centres

Connect allows PCNs and federations to push specific content to constituent practices

Product Overview

Why QView?

- Poor patient experience
- Patients needing reassurance, not knowing if they're checked in
- Lack of clarity around wait times
- Need to improve patient flow further
- Reporting challenges

Checked in

Please have a seat and relax.

001	Philip
002	Tom
003	Tommy
004	James

See reception

Please go to reception now.

005	Peter
006	Rachel

09:31 Friday 17th May

Arrival confirmed.

You have been checked in, please take a seat

Your check-in number is

001

Please note that it may take a few minutes for your number to appear on the calling screen.

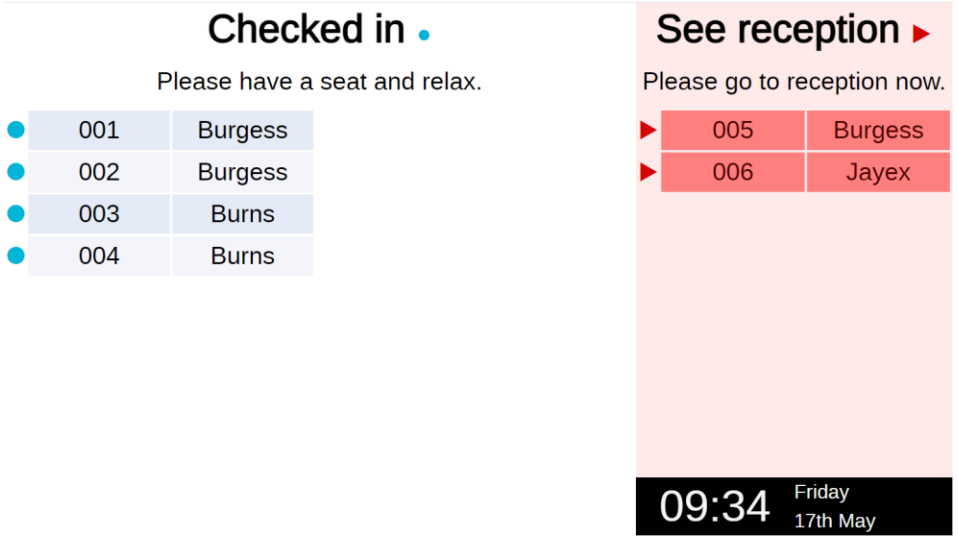
RESTART

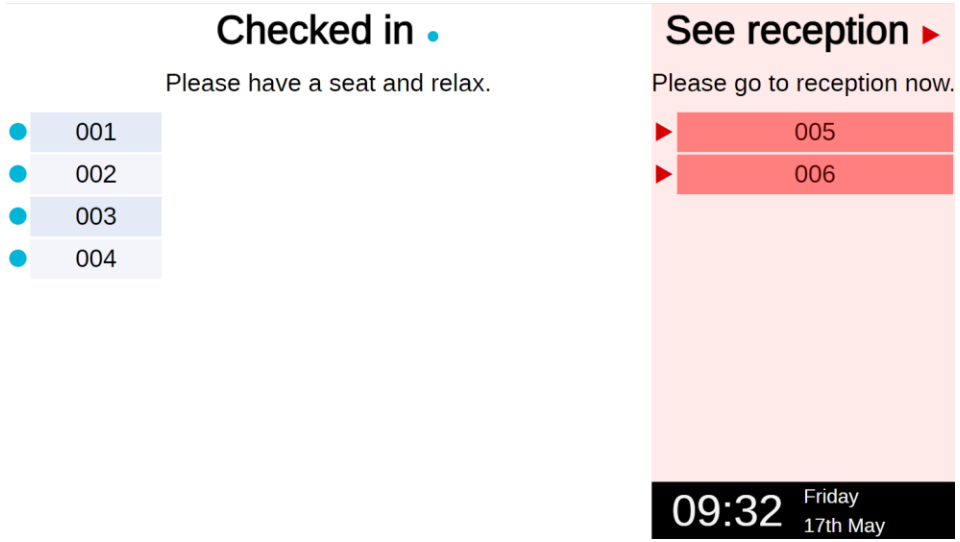
14:05:05

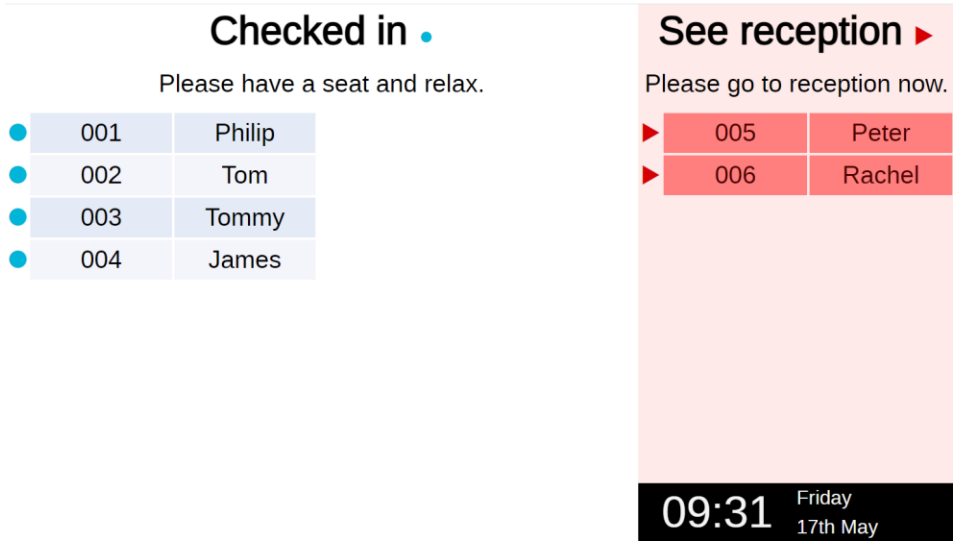
www.jayex.com

3 Initial Scene/Display Options

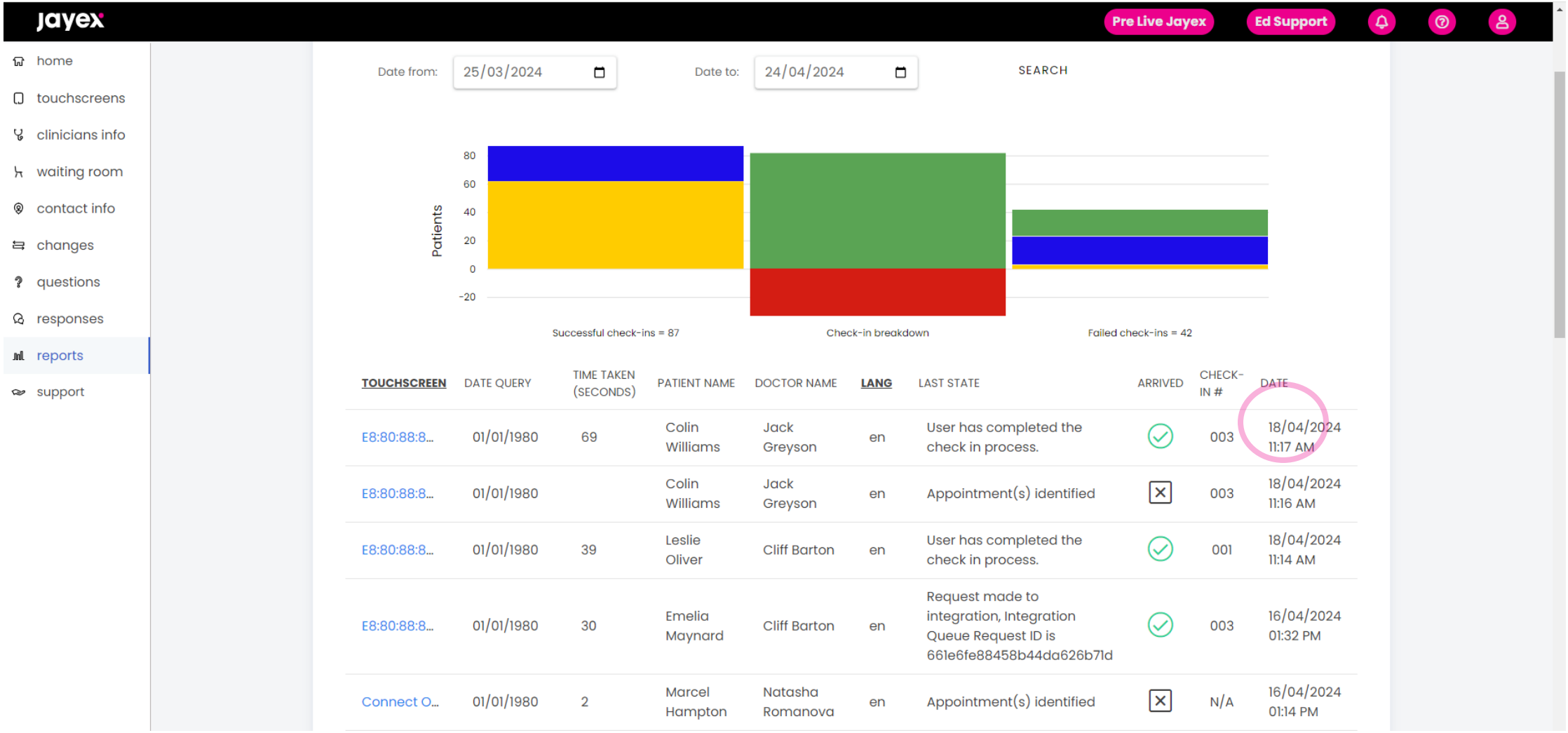
- Patient Check-in number
- Check-in number and first name
- Check-in number and clinician





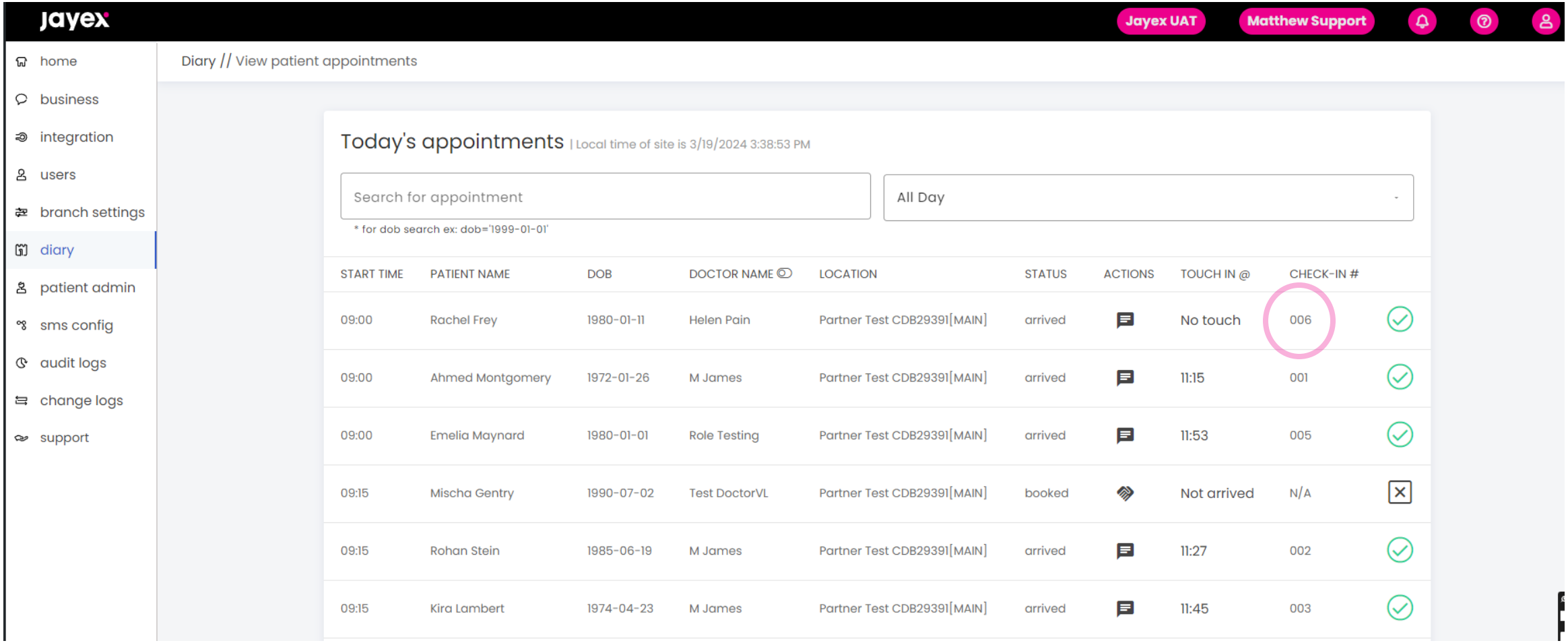


Reporting



TOUCHSCREEN	DATE QUERY	TIME TAKEN (SECONDS)	PATIENT NAME	DOCTOR NAME	LANG	LAST STATE	ARRIVED	CHECK-IN #	DATE
E8:80:88:8...	01/01/1980	69	Colin Williams	Jack Greyson	en	User has completed the check in process.	✓	003	18/04/2024 11:17 AM
E8:80:88:8...	01/01/1980		Colin Williams	Jack Greyson	en	Appointment(s) identified	☒	003	18/04/2024 11:16 AM
E8:80:88:8...	01/01/1980	39	Leslie Oliver	Cliff Barton	en	User has completed the check in process.	✓	001	18/04/2024 11:14 AM
E8:80:88:8...	01/01/1980	30	Emelia Maynard	Cliff Barton	en	Request made to integration, Integration Queue Request ID is 661e6fe88458b44da626b71d	✓	003	16/04/2024 01:32 PM
Connect O...	01/01/1980	2	Marcel Hampton	Natasha Romanova	en	Appointment(s) identified	☒	N/A	16/04/2024 01:14 PM

Practice Appointments

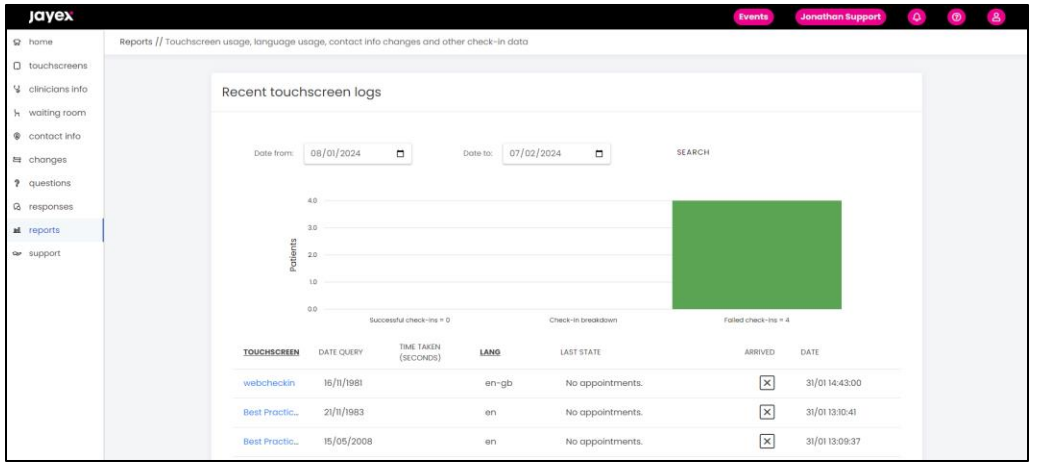


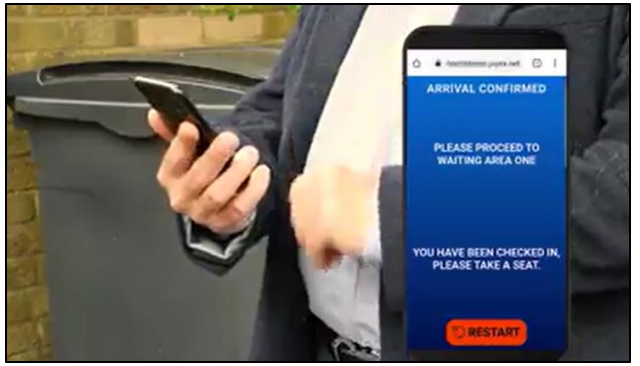
How do you get access to QView?

- Available now for Jayex Connect customers with Patient Calling and Check-in
- Jayex Enlighten and WebMedia customers should contact us to discuss upgrading options

Available now:

- Integrate care navigation and OC tools e.g AccuRX, Floreys, eConsult…
- Remote monitoring and support
- Check-in reporting and audit
- QView with Jayex Connect (Check-in and Calling solution)
- Standard; 45 languages, mobile check-in with QR code and proximity





Coming soon:

- **Notification centre**
  - Providing real-time alerts in your practice portal
- **Informatics and Dashboards**
  - Useful insight into waiting times, patient cohorts and more
- **Failover for Clinical System**
  - Allowing practices to provide continuity of service

Supporting the Network Contract DES

- Supporting data collection for Local Capacity and Access Improvement Payment
- Capacity and Access Support Payment
- Impact and Investment Fund

Questions

Jonathan French

Strategic Business Development Manager

J.French@jayex.com

07590 038743

Sales@jayex.com

simply invaluable.